

Marcel Schrijvers

First name:	Marcel	Address	Nong Pla Lai
Last name:	Schrijvers		Banglamung
Date of birth:	June 27 th 1964		Chonburi
Place of birth:	Loon op Zand / Netherlands		Thailand
Nationality:	Dutch	Mobile:	084 437 3859
Marital status:	Married, proud father of 1 son	E-mail:	marcel.schrijvers@gmail.com

***IT Manager, Consultant & Systems Engineer**, dynamic, enterprising and commercially astute, with 25-years of experience across B2B, B2C, logistics, manufacturing, technology, hospitality and corporate sectors.*

***Adopts a collaborative approach to successful leadership**, engaging with stakeholders at Board / C-Level, and with 3rd parties, delivering 'best in class' IT operations and driving IT-enabled business change.*

***Translates requirements into realistic deliverables**, leading with an 'open' management style to align teams and deliver targeted outcomes within complex and traditional commercial environments.*

***Experience managing IT operations**, implementing governance structures and best practice ITIL approaches, leading service transitions, systems migrations, software upgrades and site installations.*

Career to date

Aug 2009 to Present **IT ENGINEER & CONSULTANT, Pink Salamander (Thailand)**

Responsible for strategic and operational IT support, partnering with a portfolio of global clients

- Partnering with clients, managing, maintaining and evolving technology infrastructures and operations
- Engaging Business Leaders, exploring requirements and defining bespoke solutions to achieve goals
- Developing / mobilising strategic and operational plans, managing risks and issues to achieve results

Key Client Contract: **IT ENGINEER , Rhenus Logistics (Bangkok)**

Responsible for all aspects of programme leadership, driving delivery of IT-enabled transformations

- Appointed to lead, plan and manage the businesses migration of Microsoft Office 2016 to Office 365
- Full remit for project management, defining project scope and plans, managing resources and budget
- Proactively managed dependencies, overcoming obstacles and achieving targets against constraints
- Created comprehensive training, communication and engagement plans to embed technical changes

Partnership Project: **DEVELOPMENT PROJECT, Pink Salamander (Thailand)**

Responsible for designing, developing and launching a pioneering new app for the hospitality sector

- Developed 'Rosetta Menu', an intuitive mobile / tablet application to improve the customer experience
- Designed a pioneering new app allowing customers to read a restaurant's menu in their own language
- Leveraged tools including Wordpress, HTML, CSS, Bootstrap & MySQL to code and develop the app
- Created and tested the source code, debugging issues, evaluating performance and making updates
- Project came to a natural close when the application was developed and ready for to launch to market

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Key Client Contract: IT CONSULTANT, HyprCube (Chonburi)

Responsible for the provision of IT consultancy and project support, rolling out a new ERP solution

- Appointed to plan and manage the design and on-site implementations of the HyprCube ERP solution
- Collaborated with stakeholders to gather / document requirements, guiding effective decision making
- Defined and mobilised the solution implementation plans, successfully delivering on time and to scope
- Leveraged TeamViewer / Skype to support customers across Thailand, Myanmar, Vietnam and Laos

Key Client Contract: IT SYSTEM ENGINEER, Derlite Co. Ltd. (Bangkok)

Responsible for IT consultancy and IT system engineering support for a new office / factory location

- Appointed to support the business in the design, development and deployment of networking solutions
- Conducted a thorough analysis, defining the proposal for the new office / factory network infrastructure
- Presented propositions to business leaders, guiding effective decision making and securing approval
- Successfully migrated hardware to the new office and factory location, meeting all client requirements

Key Client Contract: REGIONAL IT MANAGER, Banyan Village & Resort (Hua Hin)

Responsible for regional IT leadership, managing all business-critical services, support and solutions

- Appointed to manage, maintain and mature IT operations and infrastructure, aligning to ITIL standards
- Collaborated with business leaders to define IT strategic plans to support business growth objectives
- Reviewed and renegotiated all contracts and service agreements, overseeing 3rd party performance
- Established IT policies and governance structures to improve delivery and protect business operations
- Managed all software applications and systems, providing all lines of support and training employees
- Project managed the MAN network upgrade, replacing TOT with 3BB Fiber Optic, improving efficiency

Aug 2002 to Jul 2009 REGIONAL IT MANGER, Waste Management Siam (WMS)
(Thailand, Indonesia & Singapore)

Responsible for regional IT leadership, managing all business-critical services, support and solutions

- Appointed to manage, maintain and mature all IT operations for businesses across South East Asia
- Defined the strategic plan, aligning to wider business objectives, managing the roadmap and budgets
- Introduced effective IT governance policies and frameworks, provided support and training to all staff
- Full remit for IT project management, defining project scopes and plans, managing risks and issues
- Installed IWS, OLIMS and GPS systems, CCTV systems using 160 cameras and 15 proximity cards
- Upgraded Windows Servers and Sage ERP, migrated Microsoft Exchange to Domain-Based email

Early career details include

Apr 2001 to Jul 2002	Systems Engineer	Bernhof Group (Bangkok, Thailand)
Mar 2000 to Mar 2001	Senior System Engineer	Travelink Systems (Bangkok, Thailand)
Pre-2000	Technical Manager	CIMCO (Bangkok, Thailand)
	System Administrator	Pink Elephant (Netherlands)

Professional accreditation & courses

Linux Foundation	LFS201 Essentials of System Administration (2016)
CBT Nugget (Online)	Linux Essentials (2016)
Microsoft	Windows 7, Windows 10
Linux	Linux Mint, Ubuntu, Debian using Oracle VM

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Education & qualifications

HTS, Technical College (Netherlands)

Batchelor's Degree, Computer Science

MTS, Mathesis Scientiarum Genitrix (Netherlands)

Certificate in Electronics

HTS, Technical College (Netherlands)

Electronics

Adelbert College (Netherlands)

Certificate of Higher General Secondary Education

IT, software & technical capabilities

Development Tools:

Wordpress; HTML; CSS; Bootstrap; MySQL; PHP

Servers:

Windows 2000 - 2019 Servers, CentOS

Additional information

Languages, Dutch (Native), English (Professional), German (Intermediate) and Thai (Basic)

Full driving licence with a car and motorcycle

Available to start immediately and happy to travel nationally and internationally

Volunteer Joomla Webmaster for the Dutch Association in Thailand (2011 to 2013)

Interests include, developing skills in Open Source Software, particularly Linux, Hashing, Trail Running and Mountain Biking

Excellent references available